

**KANEPACKAGE PHILIPPINE INC.**

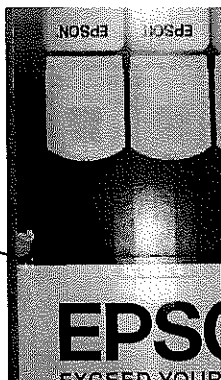
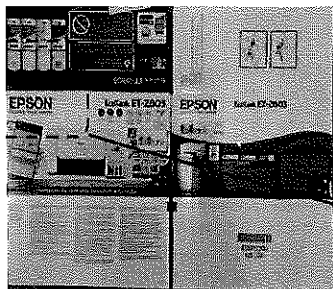
No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna  
Telephone No. (049) 545-7166 to 69  
Fax No. (049) 545-6302

**INVESTIGATION REPORT FORM (IRF)**☒ Inhouse Detection☐ Customer Claim

Control No.: IRF-23-01-0004

Date Issued: 19-Jan-23

Customer	EPPI	Attention To	NOEMI CEPEDA
Item Code	615912200	Department	KPLIMA- PRODUCTION
Item Description	LOUVRE 2 MJX	Date of Detection	13-Jan-22
Job Order Number	28795	Section Detected	EPPI

**ILLUSTRATION OF THE PROBLEM**

<input type="checkbox"/>	Major	<input checked="" type="checkbox"/>	Minor
Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage	
1,592	119	7.47%	
Nature of Defect:			
PEEL OFF			
ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF PEEL OFF			
Actual:			
PEEL OFF OCCURRED ON THE UPPER FLAP CLASS B (SEE ACTUAL PICTURE)			

NO. OF OCCURRENCE	DISPOSITION	AREA OF OCCURRENCE / ORIGIN	CONTENT
<input checked="" type="checkbox"/> First	<input type="checkbox"/> Hold	<input type="checkbox"/> Slotter	<input type="checkbox"/> Material
<input type="checkbox"/> Recurrence	<input type="checkbox"/> Special Acceptance	<input type="checkbox"/> EQOS	<input type="checkbox"/> Dimension
No.:	<input type="checkbox"/> For Rework	<input type="checkbox"/> Diecut	<input type="checkbox"/> Appearance
Date:	<input checked="" type="checkbox"/> Reject / Disposal	<input type="checkbox"/> Detaching	<input checked="" type="checkbox"/> Process / Method
Issued by	Checked by	Approved by	Received by (Receiving Section)
 C. Arevalo QA-IE Staff	 G. Magano QA Supervisor	QA Asst. Manager	 N. Cepeda Head/ Supervisor

**I. INVESTIGATION / ANALYSIS**

DIRECT CAUSE: (Analyze the reason of occurrence, why it happened?)		INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)	
System / Training	Why 1:		Why 1:
	Why 2:		Why 2:
	Why 3:		Why 3:
	Why 4:		Why 4:
	Why 5:		Why 5:
Design / Toolings	Why 1:		Why 1:
	Why 2:		Why 2:
	Why 3:		Why 3:
	Why 4:		Why 4:
	Why 5:		Why 5:
Process / Material	Why 1:		Why 1:
	Why 2:		Why 2:
	Why 3:		Why 3:
	Why 4:		Why 4:
	Why 5:		Why 5:

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**INVESTIGATION REPORT FORM (IRF)****FINAL CONCLUSION**

OCCURRENCE ROOTCAUSE					OUTFLOW ROOTCAUSE		
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)					CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)		
A. Sorting Result					Actions to be done to eliminate recurrence		Who / When
	Location	Total Stock	NG	Total Good	System		
RM							
WIP							
FG							
B. Orientation					Design / Tools		
Date		Time					
Title							
Attendees							
C. Reworking					Process		
Rework Quantity							
Total Good							
Rework Percentage (Good)							
II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)					Date Conducted: _____ PIC: _____		
Identified Rootcause					Recommendation		
III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)							
	Checked by	Date	Implemented?		Remarks		
1st Verification of Action			[ ] Yes [ ] No				
2nd Verification of Action			[ ] Yes [ ] No				
3rd Verification of Action			[ ] Yes [ ] No				
Effectiveness of Action			[ ] Yes [ ] No				
<i>Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.</i>							
IV. CLOSURE							
Status:	Remarks:	Approved by:			Process Owner Acknowledgment: (Receiving Section)		
<input type="checkbox"/> Closed		QA Supervisor		QA Asst. Manager	Line Leader	Department Head	
<input type="checkbox"/> Still Open		Date:		Date:	Date:	Date:	
<input type="checkbox"/> Re-Issue IRF							